Jeron's Provider® Nurse Call Activity Reporting Software Includes New Exception Report

FOR IMMEDIATE RELEASE

December 22, 2014 - Chicago, Illinois - Jeron Electronic Systems, Inc. is pleased to announce the availability of a new "Exception Report" within the Provider 790 Executive Information System (EIS) Software. This new report allows clinical managers to review response times outside of the acceptable response times to highlight issues affecting patient satisfaction.

Jeron's Executive Information System Software Package is used with the Provider 790 and 680 Nurse Call Systems for archiving patient and staff activity for future report generation. All nurse call activity, including patient and staff calls, staff registration, voice response time, staff response time, and system supervision messages are logged in a SQL database. Managers can then access this information to track specific issues, compare performance between nursing units, and note trends in response times, all of which can dramatically affect patient satisfaction.

The new Exception Report flags those calls that are not answered and/or cleared in person within a desired time period. Each report can be generated to include specific call priorities or all call priorities from patient rooms within a single unit, several units, or across an entire facility. For example, the facility can report all Emergency Calls across the entire facility outside of the desired response time or all Routine Calls with a specific nursing unit.

From any PC on the facility's LAN, through the browser interface, clinical managers can sign in and generate standard and exception reports for a single unit, a combination of units, or the entire facility. The staff member's sign-on privileges determine which unit(s) and report types they can access. The PDF format reports can be generated on the fly or scheduled for future generation with automated emailing to one or more recipients.

Valeria Clark, Director of Nursing for St. Joseph of the Pines Health Center, says the Jeron Exception Report "gives me vital information at-a-glance. It allows me to see which residents are being seen within the correct amount of time and to take corrective action immediately if they are not being seen soon enough. This report easily highlights any issues within a specific unit or time of day that may need to be addressed. I use this report to help me make better workflow and staffing decisions that affect the satisfaction of my residents."

ABOUT PROVIDER® 790 NURSE CALL: Provider 790 is a complete nurse call communication solution, offering clear VoIP digital/full-duplex audio, wireless phone and pocket pager integration, simple touch screen operation, one-touch facility-wide intercom, automated alerting/workflow functionality and a wide spectrum of patient and staff area components – all designed to optimize patient care and staff efficiency.

Provider 790 is backed by Jeron's industry-leading five-year warranty.