Supporting Team Care Models with Facility-Wide Alerting

Provider 700 Nurse Call supports flexible options to extend throughout your facility. These scalable alerting and communication options keep staff both informed and mobile allowing them more time for direct care resulting in improved satisfaction for caregivers, patients, residents and their families.

Facility-Wide SIP Wireless Phones
Provider 700 readily integrates with the most popular SIP (Session Initiated Protocol) in-house wireless phones to route calls directly to the assigned caregiver anywhere throughout the facility. By answering calls directly, caregivers can reassure patients/residents and also save themselves wasted steps by finding out what is needed before going to a room. Wireless phones keep the facility quiet from unnecessary overhead pages as staff can directly communicate with each other. For urgent alerts, such as Code Blue or Staff Emergency, caregiver crash teams are instantly notified regardless of their location within the facility.

Middleware Messaging & Communication
Simplifying a mobile caregiver’s day, Provider 700 easily integrates with the most popular Middleware solutions supporting a single caregiver’s device to receive all alerts and communications within the facility. From their wireless device, Caregivers will see all of their assigned patient/resident’s active calls along with other alerts from the Middleware such as telemetry alarms, lab reports, temperature monitoring, and more. Selecting an active patient/resident from the list on their phone will initiate direct audio communication between the caregiver and their patient/resident to find out what they need and reassure them they will be there soon.

Smartphone & Pocket Pager Text Alerts
When a patient or resident places a call, a text message is immediately routed to the assigned caregiver’s smartphone or pocket page; the text alert indicates the calling room, bed, and call priority. If a caregiver is occupied, their alert is automatically routed to the next caregiver in the team to speed the response. High priority calls, such as Bed Exit or Staff Emergency, are routed to caregiver teams allowing the closest team members to assist as quickly as possible.
Real-Time Locating of Caregivers

Seamless integration to the most popular real-time locating systems automatically updates each staff member’s location throughout the facility. As staff members enter and exit patient/resident rooms, they are automatically logged into rooms as indicated by the dome light outside each room and at associated staff consoles. Streamlining their workflows even further, each time they walk into a room any outstanding service requests or calls are automatically cleared. If a staff member needs assistance, pressing the button on their wireless locating tag places a Staff Emergency call to instantly alert other caregivers in the area.

Automated Overhead Paging

On its own or to complement other wireless alerts, the Provider 700 automated text-to-speech overhead paging announces high priority calls over corridor speakers. To minimize disruptions, the announcements can be configured so that only high priority calls such as Code, Bed Exit or Door Alarm will announce over corridor speakers. Each automated announcement gives the exact location and type of call.

View Active Nurse Call Events and Workflows from Any Networked Computer

Easy access to real-time information is at the forefront of Provider 700’s LAN-based PC Console Activity Display. From any Windows® computer on the facility’s LAN, the PC Console software displays a customized view of system activity, staff locations, active workflows and roundings.

Scalable Integration Solutions

The flexibility of Provider 700 lets facilities choose the wireless alerting and communications options that best support their workflows and budgets. When needs change, these options can be easily added to an existing system without requiring additional Nurse Call hardware or wiring. Utilizing these multiple alerting options quickly notifies caregivers of all urgent situations and patient/resident calls, ensuring a timely response.

Learn more about the Provider 700 Nurse Call System; contact Jeron at 800-621-1903 or www.jeron.com